

APRIL TO SEPTEMBER 2025

## THE SCT EXPRESS

In this edition, we recognise the hard work and dedication of our team as we tackle challenges for the advancement of our business and the industry. We celebrate the achievements of our talented staff and highlight our WA team, that has successfully collaborated with partners to support the local community. Additionally, we honour a supplier with whom we have a long-standing relationship. Lastly, we reflect on the first 100 days of our new journey following the acquisition of CRE, which we announced in Q1.

#### IN THE NEWS



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## Wash It - SCT Supplier Profile

Our supplier, Wash It Australia, was recently featured in Prime Mover Magazine. The article recounted the humble beginnings of the company, founded by CEO Ben Hennock in 2008, which initially used a personal loan and winnings from a radio contest as its capital. At inception, the team consisted of high school friends and some equipment.

Now, 17 years on, the business boasts 200 staff, a fleet of 15 trucks, and customers in every major capital city across Australia.

In an interview with Prime Mover magazine, Wash It National Safety Compliance Officer, Mitchell Robertson, stated, "We are always looking for ways to make our operations more efficient. If a solution involves something we haven't done previously, we will find a way to implement it."



Additionally, Alana Kennedy, National Account Manager at Wash It, discussed their service delivery strategy, stating, "Every customer has their own unique site and fleet, so we need to provide flexible solutions." As a customer, SCT can attest to this. Their consistent delivery of high-quality cleaning services for our fleet has strengthened our ongoing partnership with Wash It as a trusted supplier. This approach to operations is credited as one of the key drivers of adaptability, forming part of their value proposition in providing tailored cleaning services to a diverse customer base.

Given how far they have come and what they have delivered to all their customers, it is no surprise that a new site in Darwin is set to open later this year, a sign of even greater things to come.







### Train Rescue Down Under

For every train you see on the track, there's a dedicated crew behind it—passionate professionals whose work keeps our locomotives rolling safely and efficiently. From routine wheel lathe jobs that reprofile wheels to prevent wear, to engine lifts and radiator maintenance, no two days are ever the same. What starts as standard servicing can quickly turn into a full-scale rescue operation.

We're proud to have been featured in the Train Rescue Down Under television show, a behind-the-scenes look at the real challenges and triumphs of rail maintenance. Our SCT maintenance heroes were showcased in action across four episodes, aired on Channel 7. The first two episodes were aired in the second half of June with focus on our Penfield facility, the last major terminal before Perth.



"These trains are some of the hardest working in Australia, hauling 1.8km long trains across the country" the narrator says as we are shown the work that goes behind dealing with an engine failure. The reason why our teams which are on a 24/7 roster, treating every part of their tasks with care.

In Episode 5, a CSR loco has jumped the maintenance queue for an urgent engine replacement, one of the most challenging tasks a crew can face. With components weighing tonnes, they must be maneuvered in tight spaces, requiring specialist cranes to lift each carefully through the train's roof. In this episode, the generator with a weight of 4 tonnes and the engine which weighed 12 tonnes were the components in question.

A new CSR engine is the most expensive part of a loco and the team treated it as such. The old engine having to be removed and a new one installed in time for the night shift staff to reconnect all components, test and have ready for a journey the following day.















# **Achievements**

### **Years of Service**

Congratulations to the staff who reached significant years of service milestones, and achieved certificates and awards. Thank you to everyone for your dedication and passion over the years.

| Colin White Stephanie Xuereb Douglas Clark Christopher Prescott Andrew Tunks Jason Ciappara Janeiro Moananu Craig Barber Philip Crothers Michael Labonne Jeffrey Ryan Richard Saofai Ricky Francis Joel Servina Rodney Evans Kerren Campbell Rocky Kiwi Snr Stacey Livingstone | 10 Years   | 15 Years  | 20 Years   | 30 Years   | 35 Years  |
|--|--|---|--|------------|-----------|
| Geoffrey Smith John Alexander Michael Labonne Robert Eddy  | Anthony Kumitau Colin White Christopher Prescott Janeiro Moananu Michael Labonne Ricky Francis Rodney Evans Rocky Kiwi Snr Stacey Livingstone Geoffrey Smith John Alexander Michael Labonne Robert Eddy Tracey Tomkinson | Stephanie Xuereb Andrew Tunks Craig Barber Jeffrey Ryan Joel Servina Kerren Campbell Robin Fromm Thomas Ellison | Douglas Clark<br>Jason Ciappara<br>Philip Crothers | Greg Ennor | Kim Evans |





Stephanie Xuereb

### **Achievements**

#### **External Awards**

We were proud to join the Australian Freight Industry Awards evening to celebrate our colleague Nella Attard, SCT National Manager Organisational Development, who was recognised as a finalist in the Women's Leadership Award.

Nella has played a pivotal role in driving People & Culture initiatives and leading key information system enhancements. Her ability to foster strong relationships and collaborate across diverse stakeholder groups has delivered lasting organisational and leadership benefits for SCT Logistics.

While she may not have taken home the award on the night, being selected as a finalist among so many inspiring nominees is a remarkable achievement and a true reflection of the impact and leadership Nella brings to our business.



#### **Certificates and Awards**



Manager's Recognition Award Jose Agurto



Certificate 4 in Train Driving Bradley Jenkins



Cert 4 in Train Driving Jack Tyrell



Certificate 4 in Train Driving Nigel Olsen

### Foodbank

At the beginning of the year, we recognised some standout female staff at SCT. One of them was Jessie Ware, Transport and Customer Service Manager in Forrestfield. A demonstration of how Jessie goes above and beyond, not only within her role, but also in helping us turn challenges into opportunities that benefit our stakeholders, including the communities in which we operate.

FoodBank WA's work with consumer brands to provide products to their donor partners fosters long-term relationships with potential providers. One of those is SCT WA.

We work closely with our customers and partners to donate goods to those who need them most through Foodbank WA.

The relationship we have with the organisation was bolstered two years ago when Mike McLaren, Foodbank WA's Senior Manager of Logistics and Infrastructure, a former SCT employee as Dry Operations Manager, reconnected with the WA team.



Further to this, Foodbank WA's Chief Transformation Officer, Michael Davidson, began attending our townhalls to raise awareness of Foodbank's role within the community and to share information about volunteer opportunities for anyone interested in getting involved.

Working hand in hand with customers, we're regularly developing processes that enable us to redirect products that can no longer be delivered to their intended destinations to FoodBank WA. As Jessie Ware closes, we "turn an unfortunate reality into meaningful support for Western Australian families, " which is something we are genuinely proud of."



## CRE - First 100 days with CRE

We have surpassed the 100-day mark since acquiring CRE Solutions. The venture has established a partnership between our Tasmania-based operations and our broader Australian business that has already borne good fruit.

The period between April and June was focused on transitioning to ensure a smooth, efficient, and seamless transition for employees and CRE customers. This formed a base from which future opportunities across the board could be enhanced.



SCT's internal resources, previously sourced externally by CRE Solutions, are now fully available in-house, along with an experienced leadership group that optimises business from a cost-saving and strategic perspective.

Simon Kefalas, SCT Head of Logistics, has been an instrumental member of the leadership team that has led the integration of the business, leveraging both CRE Solutions and SCT's respective strengths and customer base. The existing Tasmania client base now has access to additional door-to-door services via rail, previously unavailable due to limited accessibility to relevant resources, tapping into the expanded service footprint.

Likewise the CRE Solutions Services are now on offer to the SCT customer base.

"We understand the value of the services we provide to our client base and appreciate the trust, open communication, and support SCT has placed in our team, enabling a business as usual approach whilst maintaining the brand and our identity on the Trans Bass Trade," says founder of CRE Solutions, Chris Anderson.







## Sunshine Sugar - A new era

**Grant Corson** 

On 1 May 2025 our sugarcane haulage contract with Sunshine Sugar in Northern NSW had it's 20 year anniversary. During that time, SCT has hauled over 35 million tonnes of sugar cane to Condong, Broadwater & Harwood sugar mills, which is quite an achievement as the cane harvest season normally runs from June to November each year. There have been many ups and downs during this time, including the devastating floods of 2022 which impacted the entire region.



This year we have commissioned 8 new Mercedes prime movers coupled with 8 new Tefco quad trailers, taking our cane fleet to 37. SCT have recently been awarded a further 5 year contract with Sunshine Sugar after a rigorous tender process. This extends our longstanding relationship with Sunshine Sugar and we look forward to continually improving our service levels over that time while becoming even more efficient while keeping costs as low as possible.

We are thankful to all our staff who have come along the journey with us including some who have been with SCT from the start of the contract.



# Snapfresh - SCT Customer Profile

**Ben Popp** 

As one of Australia's foremost brands in ready-made bulk order meals, Snapfresh currently produces 12 million meals annually with a capacity of up to 20 million. This scale underscores their reliability and ability to meet large-scale demands.

With 20 years of experience and a team of award-winning chefs, Snapfresh has successfully catered to a diverse range of sectors. This includes servicing top tier domestic and international airlines, aged care facilities, government, healthcare, retail and export channels, their adaptability and expertise are evident in the diversity of their client portfolio.



This unique model, bolstered by the logistical last leg of service, ensures timely delivery of orders, setting them apart in the industry.

Snapfresh demonstrates an ethos that sees customers as unique through the range of its product offering from volume meal manufacturing to ready-made meals, including soups, sauces, and bakery items, as well as a recipe library that accommodates all dietary, medical, cultural, and lifestyle needs. This, along with the impressive breadth of sectors covered in their portfolio, is a testament to the brand's commitment to tailoring products to their customers' needs.

As SCT Group, we take pride in being part of Snapfresh's global freight network, allowing its products to reach domestic and international customers. This is where our ability to cover rail and road, as well as refrigeration, both in transit and warehousing, makes us not just a provider, but also a partner in ensuring the integrity of their meals as they travel through the supply chain.





# The Parkes Open

SCT NSW actively participates in a variety of networking events in the region, one of which is The Parkes Golf Open, where we proudly serve as the title sponsor and host. This year, the event was held over two rounds on September 13<sup>th</sup> and 14<sup>th</sup>, attracting players from across the entire mid-west region. A fantastic event and networking experience was enjoyed by all.









## Liptember

Liptember was founded in 2010 to raise awareness about women's mental health, advocate for systemic change, and contribute to research in this area. Similar to Movember, which focuses on men's mental health, Liptember addresses the unique challenges women face due to biological factors and life experiences.

One way to support the foundation was to purchase a Liptember box, a product of a partnership with Chemist Warehouse and brands such as Carmex, L'Oréal, and AusNet.





The foundation raised \$1.2 million through the Chemist Warehouse partnership alone in 2024, and to play our part, we purchased a few to give away to a number of female staff at each location. We also encouraged our staff to wear their favourite and brightest lipstick throughout September. With 1 in 2 Australian women currently facing a mental health issue, it's important to start and continue the conversation with the women in our lives.

SCT's own Trudie Varcoe at our Parkes operation led the charge on her site to observe and celebrate the day and had the following to say.

"Liptember is about more than wearing lipstick. It's about recognising the mental health and wellbeing of women everywhere and supporting the unique challenges we face. I want take this opportunity to acknowledge, not only your professional contributions, but honour the whole person behind the role. The mothers, daughters, sisters, partners, carers and friends.

Everyday, you bring dedication, resilience and leadership to your roles at SCT. But I also know that your hard work doesn't end when the workday does.



Many of you are balancing families, households, community commitments and countless unseen responsibilities. It is this dual strength, thriving both at work and at home, that truly inspires me. Your ability to carry so much, with grace, humour and determination doesn't go unnoticed.

Thank you for everything you do, both inside and outside these walls. You are the heart of this workplace and I am proud to stand alongside you"

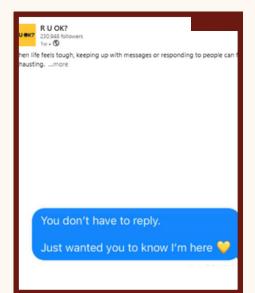
### R U OK

In keeping with the Spirit Values of Teamwork, R U OK Day is not just about focusing on the mental health of our colleagues, it's an ongoing commitment to how we relate to each other in the workplace.

We all come to work committed to giving our best effort. However, this sometimes makes it easy to overlook the signs that our colleagues may be going through a tough time. To support our staff, we offer the Employee Assistance Program. This confidential helpline offers professional support for any challenges you may be facing, big or small. Yet, there are moments when the best support can come from the people we work with every day. R U OK serves as a reminder to be vigilant for any signs that our coworkers, those we share workloads and laughs with, might need support.

As in previous years, each site dedicated time to observe the day through a variety of activities, including morning teas and workshops.

For more on the R U OK Foundation, visit their website or social media to keep up to date on their activities and campaigns.













2. Listen



3. Encourage action



4. Check in